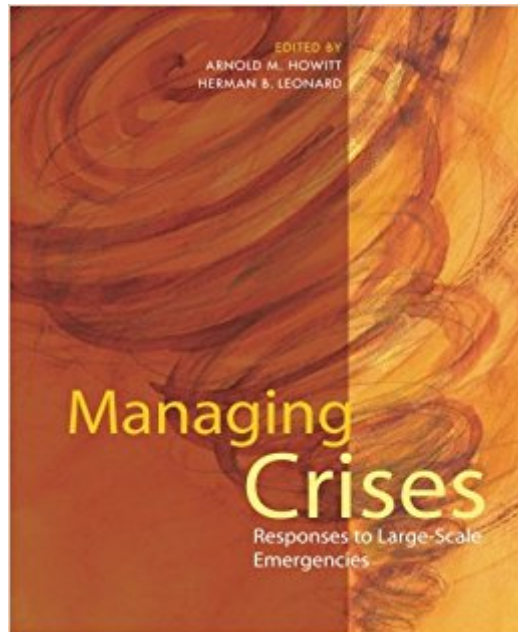




The book was found

# Managing Crises: Responses To Large-Scale Emergencies



## Synopsis

From floods to fires, tornadoes to terrorist attacks, governments must respond to a variety of crises and meet reasonable standards of performance. What accounts for governments effective responses to unfolding disasters? How should they organize and plan for significant emergencies? With fifteen adapted Kennedy School cases, readers experience first-hand a series of large-scale emergencies and come away with a clear sense of the different types of disaster situations governments confront, with each type requiring different planning, resourcing, skill-building, leadership, and execution. Grappling with the details of flawed responses to the LA Riots or Hurricane Katrina, or with the success of the Incident Management System during the Pentagon fire on 9/11, readers start to see the ways in which responders can improve capabilities and more adeptly navigate between technical or operational needs and political considerations.

## Book Information

Paperback: 623 pages

Publisher: CQ Press; 1 edition (February 11, 2009)

Language: English

ISBN-10: 087289570X

ISBN-13: 978-0872895706

Product Dimensions: 7.5 x 1.5 x 9.1 inches

Shipping Weight: 2.2 pounds (View shipping rates and policies)

Average Customer Review: 4.3 out of 5 stars 9 customer reviews

Best Sellers Rank: #158,741 in Books (See Top 100 in Books) #30 in [Books > Education & Teaching > Schools & Teaching > Counseling > Crisis Management](#) #136 in [Books > Textbooks > Social Sciences > Political Science > Public Affairs](#) #165 in [Books > Social Sciences > Social Sciences > Disaster Relief](#)

## Customer Reviews

Managing Crises fills a glaring need in the public administration literature to address how managers practically respond to extreme situations. For students of decision-making, policy planning and implementation, and organizational behavior, these studies will prove invaluable. --Herbert E. Gooch III, California Lutheran University  
Managing Crises provides a wide-ranging, in-depth examination of a variety of catastrophic and emergency situations. Its main strength is its clear-eyed presentation of a variety of crisis management situations. This book will be an extremely valuable resource for courses dealing with emergency management, disaster response and recovery, homeland security,

and incident command. It could also be used as a supplementary text in courses in the areas of public administration, intergovernmental relations, public policy and sociology. --Steven D. Stehr, Washington State University

Managing Crises provides a wide-ranging, in-depth examination of a variety of catastrophic and emergency situations. Its main strength is its clear-eyed presentation of a variety of crisis management situations. This book will be an extremely valuable resource for courses dealing with emergency management, disaster response and recovery, homeland security, and incident command. It could also be used as a supplementary text in courses in the areas of public administration, intergovernmental relations, public policy and sociology. --Steven D. Stehr, Washington State University

Arnold M. Howitt is Executive Director of the Kennedy School's Taubman Center for State and Local Government and adjunct lecturer in public policy. He serves as faculty cochair of the executive program on Crisis Management and of the program for Beijing senior officials and teaches in several other KSG executive programs. For four years he directed KSG's research program on domestic preparedness for terrorism. Howitt served on an Institute of Medicine panel that authored *Preparing for Terrorism*, and is coauthor and coeditor of *Countering Terrorism: Dimensions of Preparedness*. Howitt's other research focuses on transportation and environmental regulation.

Herman B. Leonard is George F. Baker Jr. Professor of Public Management at the Kennedy School and professor of business administration at Harvard Business School. He teaches leadership, organizational strategy, crisis management, and financial management. His current research concentrates on crisis management, corporate social responsibility, and performance management. He is a member of the boards of directors of Harvard Pilgrim Health Care, of the ACLU of Massachusetts, and of the Hitachi Foundation. He was formerly a member of the board of directors of the Massachusetts Health and Education Facilities Authority and of Civic Investments, a nonprofit organization that assists charitable enterprises with capital financing; a member of the Research and Education Advisory Panel of the General Accounting Office; a member of the Massachusetts Performance Enhancement Commission; and a member of the Alaska Governor's

Council on Economic Policy. He served as Chair of the Massachusetts Governor's Task Force on Tuition Prepayment Plans.

I study crisis communication, so when I took a class outside of my department I was delighted to discover this as one of the required texts. I would never have learned about the intricacies of the LA Riots, or even probably ever heard of the Baltimore Tunnel fire (did you know about the tunnel fire in Baltimore in 2001? I never heard of it before reading in this book!) The case that is most striking to me is probably the 9/11 Pentagon case. Every case study I've read on 9/11 focuses on the WTC (understandably), but this one looks at the Pentagon. The case is compelling and stands out as an exemplar of excellent practice in a tough situation. I recommend this book to anyone who studies crises, or who simply wants good accounts of best- and worst-practices.

It's ok. Needed this for college. A little dated and costly..

Great book to read about emergencies that have occurred. This was a rental book and it could not have been easier to get and to return. Plan on doing this again if I need to. Thanks!

Super interesting book full of case studies on various crises and disasters. Rented it for a class, but actually really enjoyed just reading the book!

It was a great resource for the program, provided great literature for managing crisis related to public health.

This book was required for one of my Master's classes. It deals with emergency management by utilizing case studies ranging from Hurricane Katrina to the SARS outbreak. Excellent book for emergency managers and planners.

Good straight forward information.

The case studies are excellent and detailed. Research and references are extensive. Used as text in Homeland Securities course and made for tremendous discussion board

[Download to continue reading...](#)

Managing Crises: Responses To Large-Scale Emergencies 2018 Rand McNally Large Scale Road

Atlas (Rand McNally Large Scale Road Atlas U. S. A.) Hagstrom Westchester County & Metro New York Large Scale: Covering a 75-Mile Radius from Midtown Manhattan (Hagstrom Westchester County Atlas Large Scale Edition) Hagstrom Morris/Sussex/Warren Counties Atlas: Large Scale Edition (Hagstrom Warren, Morris, Sussex Counties Atlas Large Scale) Design Like You Give A Damn: Architectural Responses To Humanitarian Crises Head, Neck, and Dental Emergencies (Emergencies in...) Goldfrank's Manual of Toxicologic Emergencies (Toxicologic Emergencies (Goldfrank's)) Pocket Neighborhoods: Creating Small-Scale Community in a Large-Scale World Managing Crises Overseas At War with the Weather: Managing Large-Scale Risks in a New Era of Catastrophes (MIT Press) Incredible 5 Point Scale: The Significantly Improved and Expanded Second Edition; Assisting Students in Understanding Social Interactions and Controlling their Emotional Responses Understanding and Managing Oncologic Emergencies: A Resource for Nurses Sing You Home Large Print (Large Print, companion soundtrack, Large Print) Walt Disney's Railroad Story: The Small-Scale Fascination That Led to a Full-Scale Kingdom Scale Studies for Viola: Based on the Hrimaly Scale Studies for the Violin The Scale and Arpeggio Bible for Clarinet: (probably the only scale book you'll ever need) Scale Model Life: Building Scale Model Kits Magazine (Volume 2) Detailing Scale Model Aircraft (Scale Modeling Handbook) L590 - Progressive Scale Studies - Scale Study and Practical Theory in Major and Minor Keys for the Young Violinist Stress Test: Reflections on Financial Crises

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)